

Terms and Conditions – Road Cycling Tours

1. Scope

These Terms and Conditions apply to all guided road cycling tours (using road bikes) offered by Skischule Andermatt, including the weekly Community Rides and individually organized road cycling experiences booked via our website, by email, or in person.

2. Services and Content

Our offers include guided road cycling tours in the Andermatt region and surrounding areas. The specific scope of services (e.g. guiding, rental equipment, meals, transport) is defined in the respective tour description and/or booking confirmation. Changes to the itinerary due to external factors remain reserved.

3. Participation Requirements

Participation requires sufficient physical fitness and the ability to safely operate a road bike on public roads. Wearing a helmet is mandatory, and participants must comply with all applicable traffic regulations.

4. Disclaimer of Liability

Participation in our guided road cycling tours is at your own risk. Skischule Andermatt assumes no liability for accidents, injuries, or property damage occurring during or in connection with the tour. Participants are responsible for securing their own accident and liability insurance.

5. Rental Equipment

If required, rental equipment (e.g. road bikes) can be arranged through our partner organization. Responsibility for the equipment lies with the participant for the full duration of the rental period.

6. Refunds

Refunds due to early termination by the participant are only granted in cases of illness or accident and require presentation of a medical certificate. Only unused full days will be refunded, minus a processing fee of CHF 50.

7. Cancellation or Modification by the Organizer

Skischule Andermatt reserves the right to cancel or modify tours in the event of adverse weather conditions (e.g. thunderstorms, snowfall, road closures) or insufficient participation. Any fees already paid will be fully refunded in such cases.

8. Cancellations by Participants

Cancellations must be submitted in writing via email to info@skischuleandermatt.ch.
The following cancellation fees apply:

- Up to 7 days before the tour: CHF 50 processing fee
- 7 days or fewer before the tour or no-show: 100% of the tour fee

9. Payment

Payment is processed online via credit card through our payment provider TREKKSOFT AG. The charge will appear on your statement as TREKKSOFT TOUR BOOKING. For billing questions, please contact support@payyo.ch.

10. Photo and Video Usage

Photos or videos may be taken during the tours by guides or participants. Unless expressly objected to in advance, this material may be used by Skischule Andermatt for promotional purposes.

11. Jurisdiction

Swiss law applies. The exclusive place of jurisdiction is Andermatt. Subject to change and typographical errors.